

1. Fill in the blank spaces of the card with your data.
2. Cut or scan the card.



**AON**

**Please, fill your policy details printed on your insurance certificate.**

Name and surname:   
Policy number:   
Certificate number:



**AON**

**IN CASE OF EMERGENCY:**

Contact Assistance Service  
USA and Canada: **+1 833 542 4124**  
The rest of the world: **+34 93 214 22 47**  
Available 24 hours 365 days

## IMPORTANT

1. Always contact our Assistance services prior to attending any medical center or incurring any medical expenses.
2. If you are not able to contact us please send an email to [aev@axa-assistance.es](mailto:aev@axa-assistance.es)
3. In case of a life threatening emergency, contact the local emergency services.

**Once you contact us, our staff will require the following information:**

- Name and surname
- Policy number
- Location in the destination country
- Insured medical situation

*This is a guide oriented to the use of medical and care services. For all other refund guarantees (such as baggage, delays, or Civil Liability), you can contact the email address that appears on the insurance certificate provided by the organizer of your mobility program.*